

## STAFFING SURVEY QUESTIONS

# Talent

1. Based on your most recent experience, how likely would you be to recommend [brand] to a friend or colleague? (NPS, 0-10 scale)
2. Have any issues you've had been resolved in a timely manner? (Yes, No, N/A)
3. Have all your calls and emails received a response from [brand] within 24 hours? (Yes, No, N/A)
4. Was your current or most recent position accurately described to you prior to starting? (Yes, No, N/A)
5. Were you treated well by the organization with which you were placed on your current or most recent assignment? (Yes, No, N/A)
6. What is the primary reason behind the ratings you provided? (Open-ended)
7. What, if anything, could [brand] do differently to increase the value you receive from them? (Open-ended)