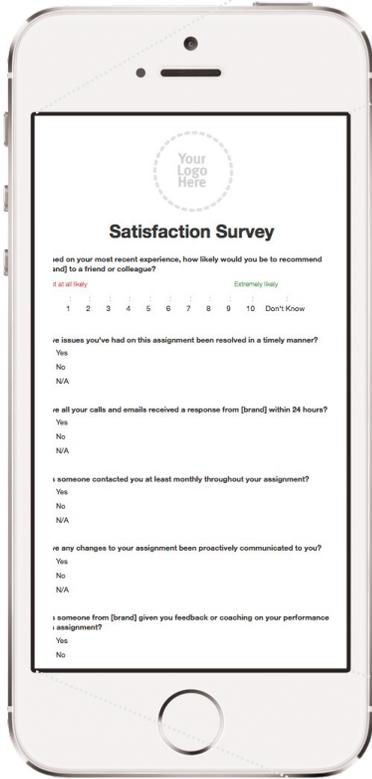


Mid-Assignment Survey



This Net Promoter Score (NPS) question is the globally recognized survey question that determines a talent's level of loyalty to your firm. This metric determines if you earn the Best of Staffing award.

After a decade of satisfaction research for staffing firms, ClearlyRated has identified these 5 key drivers of talent satisfaction during the middle of an assignment.



Satisfaction Survey

Based on your most recent experience, how likely would you be to recommend [brand] to a friend or colleague?

Not at all likely Extremely likely

0 1 2 3 4 5 6 7 8 9 10 Don't Know

Have issues you've had on this assignment been resolved in a timely manner?

Yes
 No
 N/A

Have all your calls and emails received a response from [brand] within 24 hours?

Yes
 No
 N/A

Has someone contacted you at least monthly throughout your assignment?

Yes
 No
 N/A

Have any changes to your assignment been proactively communicated to you?

Yes
 No
 N/A

Has someone from [brand] given you feedback or coaching on your performance on this assignment?

Yes
 No
 N/A

What is the primary reason behind the ratings you provided?

What, if anything, could [brand] do differently to improve your experience with them in the future?